

Mercedes me connect.

Bring your Mercedes to life.



Mercedes me connect

Be in sync with your Mercedes.

Welcome to Mercedes me connect - the link between you and your Mercedes.

Mercedes me connect seamlessly connects you to your vehicle, and your vehicle to everything that is important to you.

Featuring state-of-the-art technology, it's a personal digital companion that brings your Mercedes into your life, giving you access to a whole range of connected services designed to make your life and mobility easier.

Connect with your Mercedes and start experiencing the future of mobility.

If you are unsure about your vehicle compatibility with Mercedes me connect, we recommend contacting your local authorised Mercedes-Benz retailer to check and confirm your compatibility.



Explore the Mercedes me portal and download the free app.
Available now on Android, iOS and Apple Watch.





Registering & Set up.



Easily register with Mercedes me connect in 3 simple steps.

1

Set up account

Set up your personal Mercedes me account by going to me.secure.mercedes-benz.com and registering online, then accepting the Terms of Use.

2

Receive email confirmation

You will then receive an email that will allow you to complete the registration process: once you've entered your personal password, your Mercedes me account will be activated.

3

Pair your vehicle

Now you just need to get your Mercedes-Benz linked with the account. To do this, please contact your Mercedes-Benz retailer, or use our online authentication process. In no time at all you will then have access to Mercedes me connect services.

If you are unsure or experience any difficulty with your registration and pairing your vehicle, please contact your local authorised Mercedes-Benz retailer.

A man and a woman are walking hand-in-hand in a modern, sunlit corridor. The woman is wearing a white dress and a light-colored coat, and the man is wearing a white t-shirt and a dark blazer. They are both smiling and looking towards the right. The background features large glass panels and a modern architectural design.

More safety, more comfort, more time for you.

Discover all the features and services that bring
your Mercedes into your life.

Features and functionality is subject to change without notice.

Mercedes me connect

Navigation.

Always find the best way to your destination.

Parked Vehicle Locator

Easily find where you parked your vehicle. The app shows you where your car is located within a range of 1.5 km, and easily guides you there from your smartphone.

On & Off Street Parking

Take the stress out of parking. Mercedes me connect informs you in real time of parking spaces availability and navigates you directly there, saving you time and stress.

Predictive Navigation

Get to your usual destinations quicker. Based on your trip data and habits, the app suggests a selection of likely locations, which you can send directly to your vehicle.



Safety and Service.

Feel safe and secure at every turn.

Vehicle Tracker

Always know where your Mercedes is. The app can track your vehicle via GPS, while allowing you to switch off the service at any time to rule out further tracking.

Theft Notification and Park Damage Detection

Avoid unpleasant surprises. Mercedes me connect allows you to remotely activate and deactivate interior and tow-away protection. In the unfortunate event that your parked vehicle has been damaged, is being towed away, or the anti-theft alarm has been triggered, you are immediately notified on your smartphone.

Mercedes-Benz Emergency Call System

Your safety net in an emergency. Should you be involved in an accident causing the activation of airbags and belt tensioners, the system automatically informs the Mercedes-Benz Emergency Response Centre with your exact vehicle location, conditions and the number of occupants. A public emergency centre may be involved for prompt rescue operations.



Mercedes me connect

Safety and Service.

Maintenance Management

Keep your vehicle under control. Mercedes me connect notifies you with any upcoming need of maintenance and connects you with your preferred Mercedes-Benz service partner for servicing.

Telediagnosics

Enjoy true peace of mind on your travels. The system notifies you when a certain part needs inspecting or replacing, as well as connecting you with your preferred Mercedes-Benz service partner for appointments and estimates.

Breakdown Management

As rare as breakdowns may be – when they occur, by pressing the Breakdown Management button in the vehicle, you'll be instantly connected to our Customer Contact Centre with all the relevant information about the vehicle for immediate intervention.

Accident Recovery

Accident Recovery complements the Mercedes-Benz Emergency Call System with additional support. Following an emergency call, you can be connected through to the Customer Contact Centre, where trained staff will help you deal with the aftermath of an accident.





Comfort.

Easily control your Mercedes remotely and at any time from the comfort of your home or office.

Remote Retrieval of Vehicle Status

Plan every trip with greater peace of mind. Simply ask your Mercedes for important data like range, tyre pressure, condition of brake pads, fuel level or the service-due date, and they will immediately be displayed on your smartphone.

Remote Door Locking and Unlocking

Forgotten whether you locked your Mercedes? Remotely lock and unlock your vehicle from anywhere via the app.

Eco Display

Get suggestions on how to drive more economically. By analysing your driving data such as fuel consumption, average speed and acceleration values, the system helps and encourages you to adopt an environment-friendly driving style.

Remote Engine Start

Your Mercedes at your fingertips. Use your smartphone to start and stop the engine of your parked vehicle, to use your vehicle's climate control on hot and cold days, and charge the vehicle's battery if it is low.

Mercedes me connect

Comfort.

Geofencing

Ensure your Mercedes only travels where you want it to. Select a specific area where your vehicle is free to move and get notified as soon as it crosses the defined boundaries.

Valet Parking

Reassurance is key with Valet Parking and Curfew Minder. As part of the Geofencing service, this feature allows you to be sure of exactly where your car has been parked by a valet.

Personalisation

Start every trip with your preferred settings already in place. With the Personalisation service, you only need to select your personal driver profile and you're on your way.





Infotainment.

Voice Assistant Integration

Control your Mercedes remotely from your sofa. By linking your vehicle to Amazon Alexa or Google Home, you can just use your voice to lock your car, switch on the heating, send an address to the navigation system, check the tyre pressure and more. You name it.

Send2Car

Got somewhere you want to go? Simply send the address from the app directly to your vehicle. After confirming the location, the navigation system will guide the way.



Bring your
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Enter the future of personal mobility with Mercedes me connect.

Whether it's remote-controlled vehicle functions or real-time traffic information that you need, book your next service appointment or check in on your vehicle status, you can connect at anytime from anywhere with your Mercedes, and your Mercedes with everything that is important to you.

Enjoy a whole world of innovative services that bring your Mercedes to life.

Register on the Mercedes me portal, download the free app and start experiencing the future of mobility.





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